

# Water Softener Maintenance Tips

## **THE “USUAL SUSPECTS”**

The majority of our service calls are related to problems related to “bridging” of salt or potassium and/or sediment buildup at the bottom of the tank. Although Blue Fountain Water is a happy to provide routine maintenance, many of our customers prefer to save the labor, and sometimes parts, costs associated for this service.

## **SALT & POTASSIUM BRIDGING (CAKING), SEDIMENT**

Bridging of the product is often not apparent until the majority of the product has been removed from the brine tank. **Stirring the salt or potassium is generally not adequate.** Salt, and especially potassium, that has bridged should not be re-used as it will have a tendency to bridge again at a much faster rate than fresh product.

If you use salt, you should clean the brine tank at least once a year. If you use potassium, it should be cleaned at least every three months. The cleaner the tank, the more trouble free operation you will have. You can find general instructions on cleaning your brine tank under “Brine Tank & Brine Tank Float Valve Cleaning.”

## **MANUAL REGENERATION**

Since water from your brine tank is circulated through your Kinetico valve, you should manually move your valve through all the cycles after a tank cleaning. This will assist in flushing possible contaminants from the valve with clean water. The valve can then be set to initiate a regeneration cycle. Instructions for this procedure are found under the “How To Manually Regenerate or Cycle your Kinetico Water Softener.”